Mission
To invest in the dreams of families in the world’s underserved communities as we proclaim and live the Gospel.

Method
We share the hope of Christ as we provide biblically based training, saving services, loans that restore dignity and break the cycle of poverty.

Motivation
The love of Jesus Christ motivates us to identify with those living in poverty and be His hands and feet as we strive to glorify God.

Application Development Analyst
JOB DESCRIPTION
The Application Development Analyst will work within the Data Applications & Management team, with her/his work directed toward the support and ongoing development of software and mobile application platforms.

LOCATION: Lancaster, PA; Durham, NC; Kigali, Rwanda; additional remote locations considered
BAND: Professional
DEPARTMENT: Technology
REPORTS TO: Director of Data Applications & Management
CATEGORY: Exempt, full-time, domestic or local employee

FULL JOB SUMMARY
The Application Development Analyst will work to continuously support and innovate upon existing banking software and associated mobile applications within the HOPE International network. The initial focus of the role is support for FLOW, an in-house customer registration and loan application software, and will expand to other digital banking platforms.
RESPONSIBILITIES

Promote and contribute to the fulfillment of HOPE International’s mission and vision

Web & Mobile Application Development & Support

- Maintain and support the FLOW web and mobile applications for an international network of users, providing second-level troubleshooting support and monitoring system availability
- Develop code for bug fixes, new features, and platform optimization on FLOW web and mobile applications in collaboration with the FLOW product leader and business leads
- Provide training and documentation for FLOW business leads and IT/MIS personnel to support first-level support issues
- Support the integration of FLOW with other banking, reporting, and third-party platforms
- Collaborate with cyber security officers and internal audit resources to ensure the integrity of developed software, applications, and data
- Support for other web applications and software as needed

API Development

- Develop APIs to integrate the variety of systems in use at HOPE and HOPE field programs

Quality Assurance and Testing

- Create test code and scenarios for testing your own code and others’ code
- Work with testing software to replicate user activity test scenarios

Data Warehouse Support

- Support data warehouse development as needed

QUALIFICATIONS

Personal confession of Christian faith and commitment to the mission and vision of HOPE International

Bachelor’s degree in information or computer science, engineering, or related field required

At least 3 years of development experience, with demonstrated proficiency in mobile and web application development and support

Must be proficient in modern web applications and mobile app development. Experience in Flutter, C#, and SQL required; Python and Java ideal

Strong communication, cross-cultural, and problem-solving skills; knowledge of French, Swahili, Kinyarwanda, Kirundi, or Spanish is a plus

Willing to travel internationally to the countries where HOPE International operates.
HOW TO APPLY

Apply online at [https://www.hopeinternational.org/take-action/careers](https://www.hopeinternational.org/take-action/careers). Due to the anticipated volume of candidates, we are unfortunately unable to respond to phone calls or individual inquires.